



www.parentingcommunity.co.uk

Terms and Conditions - The Parenting Community Ltd

Effective Date: 01.03.2024

Last Updated: 28.05.2025

1. Introduction

Welcome to The Parenting Community Ltd ("TPC," "we," "our," or "us"). These Terms and Conditions ("Terms") govern your use of our website, products, and services, including digital content, live sessions, resource boxes, and other educational tools designed to support families.

By using our website or purchasing from us, you confirm that you have read, understood, and agree to these Terms. If you do not agree, you must not use our services.

2. Use of Our Services

All materials, activities, and sessions provided by TPC are for educational and informational purposes only. We do not guarantee specific outcomes, and all use is at your discretion.

3. Eligibility

You must be at least 18 years old or have parental/guardian supervision to use our services or make purchases.

4. Parental Supervision and Responsibility

Parents or guardians are responsible for supervising children using any of our products or resources. Some items may contain small parts or require adult oversight.

TPC is not liable for injuries, accidents, or misuse of our materials where supervision was not adequately provided.

5. Orders, Payment and Delivery

By placing an order, you agree to provide accurate billing, delivery, and contact details.

All prices are listed in GBP. Payment must be made in full before dispatch. Digital products are delivered immediately; physical items are shipped within the timeframe specified on our website.

6. Right to Cancel and Refunds

You have the legal right to cancel any purchase of physical goods made online within 14 days of delivery without needing to give a reason. To exercise this right, please email support@theparentingcommunity.co.uk with your name, order number, and cancellation request.

Refunds will be issued within 14 days of receiving the returned item(s), provided they are unused and in original condition. You are responsible for return postage costs unless the item is faulty.

Exceptions:

- No refunds for digital downloads or live sessions once accessed
- No refunds beyond 14 days unless goods are faulty

For damaged items, contact us with photos within 14 days of delivery.

7. Access and Use of Digital Content

Your login details are for your personal use only. Sharing access to digital resources or online sessions is strictly prohibited.

You may download and print materials for personal, non-commercial use only.

8. Intellectual Property

All content—whether on the website, in print, or in digital form—is the intellectual property of The Parenting Community Ltd or our licensed partners.

You may not copy, reproduce, sell, or distribute any materials without our express written permission.

9. Limitations of Liability

We are not liable for any indirect, incidental, or consequential loss arising from the use of our website or services.

We do not exclude or limit liability for:

- Death or personal injury caused by negligence
- Fraud or fraudulent misrepresentation
- Any breach of your statutory consumer rights

Use of our services is at your own risk. Always seek appropriate professional advice before acting on our content.

10. Privacy

Your use of our services is also governed by our Privacy Policy. This includes how we collect, store, and use your personal information.

11. Amendments to These Terms

We reserve the right to modify these Terms at any time. Changes will be posted on our website. Continued use of our services after changes are posted constitutes your acceptance.

12. Governing Law and Jurisdiction

These Terms are governed by the laws of England and Wales. Any disputes shall be subject to the exclusive jurisdiction of the English courts.

13. Contact Us

If you have questions about these Terms or wish to make a complaint, please contact us:

✉ Email: support@theparentingcommunity.co.uk

📍 Address: Registered business address available upon request



Copyright © 2025 – The Parenting Community Ltd. All Rights Reserved.